

## Aspect-based active learning for user preference elicitation in recommender systems

María Hernández Rubio (presenting author) Alejandro Bellogín Iván Cantador

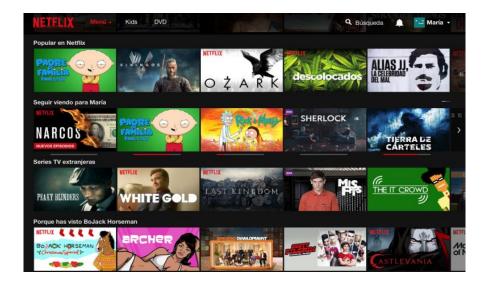




### Recommender systems

## NETFLIX

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+	Firenze		Pau Alabajos	L'amor I la Fero	2:11
+	Grupos americanos		M-Clan	Delta	3:31
+	Folión Kilombo		Rafa Pons	Disimula	4:30
+	La Verbena de Su Piel		Dani Flaco	Verbenas y Fies	3:39
+	Sous le ciel de Paris (fe	et. Pablo Alborán)	Zaz, Pablo Albo	Paris	3:18
+	Live and Be Free		Tim McMorris	Live and Be Free	3:47
+	Esquinas de Madrid		84	El Burdel de las	3:36
+	Cuervo ingenuo		Javier Krahe	Eligeme	4:46
+	Mi chica revolucionaria		Diego Ojeda	Diego Ojeda a	5:16
+	Tengo un Plan (feat. Eh	vira Sastre)	Adriana Morag	Vértices	4:59



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# User Preferences

#### Ratings



Intex 86" x 23" Rectangular Frame Above Ground Outdoor Child Safe Splash Swimming Pool

#### ★★★★★ ~ 4,473 ratings

#### Available from these sellers. Size: 7' 2" x 4' 11" x 23" 7' 2" x 4' 11" x 23" 8' 6" x 5' 3" x 25"

8' 6" x 5' 3" x 25" 14' 9" x 7' 3" x 33" 1 option from \$488.88 3 options from \$699.00

 SUMMERTIME FUN: Escape the summer heat and help keep your little ones cool with the Intex Rectangular Frame Baby Pool. This pool can fit up to 6 people and has a water capacity of 439 gallons of water.

#### Categorical



#### Thumbs up / down

9 options from \$326.50

#### 16K 🐠 186

#### **Reviews**



#### \*\*\*

Reviewed in the United States on May 3, 2019 Size: 8' 6" x 5' 3" x 25" Verified Purchase

Easy to set up, Instructions were clear. I am seriously thinking about buying another one for Campingl Enough space for water exercise. We added a pump/filter and it creates a perfect back yard oasis. We used foam (for under laminate flooring) as underlay. very comfortable. An adult can sit in the pool and water is up to shoulders. There is a cover sold on amazon which is a perfect fit! Bestway 58105 Frame Pool Cover, 102 by 67-Inch and the Intex filter/pump is Intex Krystal Clear Cartridge Filter Pump for Above Ground Pools, 1000 GPH Pump Flow Rate, 110-120V with GFCI also sold on amazon!



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# Aspect Information



 Unlocked cell phones are compatible with GSM carriers such as AT&T and T-Mobile, but an not compatible with CDMA carriers such as Verticon and Sprint.
 Please clear if your USM called carriers supports the bands for the model before

Please check if your GSM cellular carrier supports the bands for this model before

#### Honest, unbiased, and straight to the point

By Michael on December 4, 2016 Color: Ouartz Verified Purchase

Makes you satisfied and glad you bought it. It's <u>snappy processor</u> can handle most anything you through at it.

Pros- even with <u>plastic backing</u> it stil<u>l feels premium</u>, the <u>design</u> leaves you <u>breathless</u>, camera is <u>sub par</u>, and it's stock Android which is a great <u>experience</u>

Cons- lack of as <u>compatibility</u>, <u>no wireless charging</u>, comes with travel charger with an adapter

Overall- definitely a deal and bang for your buck. Highly recommended and after time using it I've fallen in love with no regrets.



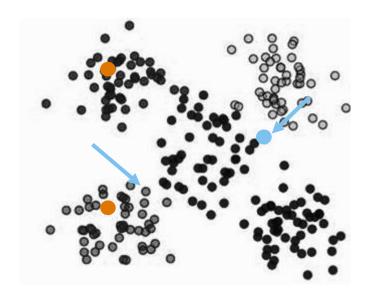


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# User preferences acquisition

# **Preference elicitation:** how to model user's preferences

Active Learning (AL): ask users to rate items smartly







# Our work

Build an **AL algorithm** based on **aspect** opinions extracted from reviews.





LG Nexus 3A H79	1 32GB Car	bon Black, Fac	tory Uni	locked EU GSM			
Smartphone, Inte		Nodel, No Warr		ins			
Price: \$280.00 & FRE	E Shipping-0	r get FREE Two-D	ay Shipp	ing with Amazon Prime			
In Stock Want it Wednesday, checkout, Details Sold by Open Group Color: Carbon	10			nd choose One-Day Shipping at rap available.			
\$280.00		\$255.59	8-¢.	(***)			
Carrier	Compat	Compatibility Rating					
	Fully Co	Fully Compatible					
AT&T	Sprint			No Service			
			See Details				
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not compatible with CDMA carriers such as Verizon and Sprint. Please check if your GSM cellular carrier supports the bands for this model before

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Conclusions and Future Work



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				variance [59]
		,	uncertainty reduc-	entropy [59, 20]
			tion	entropy0 [67]
		single-heuristic	error reduction	greedy extend [68]
		single-neuristic		representative- based [69]
				popularity [20, 60]
	non-personalized		attention-based	co-coverage [68]
	F			rand-popularity [20]
				log(pop)* entropy [20]
		combined-heuristic	static combination	sqrt(pop)* variance [68]
				HELF [67]
				partially-rand [11, 12]
				item-item [20]
		[	acquisition prob.	binary-pred [11, 12]
tive Learning				[70] personality-based
rategies			impact based	influence based [61]
			Impact based	impact analysis [71]
				aspect model [72,
		single-heuritsic		FMM [72]
			prediction based	min rating [74]
				min norm [74]
				highest pred [11, 12]
				lowest pred [11, 12]
	personalized		user partitioning	IGCN [67]
	personalized		F=====	decision tree [64]
				influence- uncertainty [61]
				non-myopic [74]
			static combination	treeU [75]
				-fMF [75]
		combined-heuristic		partially rand [11]
				voting [11]
Mehdi et a	I. TIST (2013)	l	adaptive combina- tion	switching [76]

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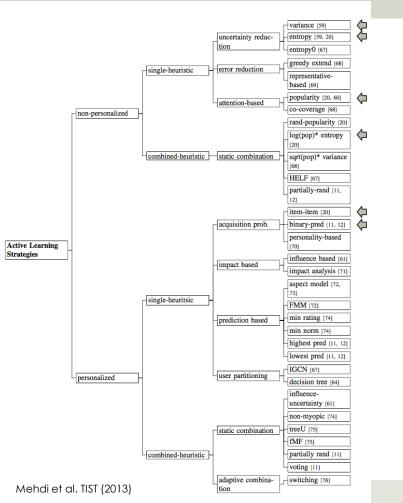
## SoA item-based methods

- Non-Personalized VS Personalized Active Learning:
  - Take into account users' previously expressed ratings
  - Request all the users to rate the same items

#### Single- vs combined-heuristics

- Single: implements a unique item selection rule
- Combined: hybridize several single-heuristics strategies





- **variance**: items with highest rating variance
- **popularity**: items with highest number of ratings
- **entropy**: items with highest rating dispersion
- log(pop)\*entropy
- **item-item**: items more similar to user's previously rated items
- **binary-pred**: items with highest probability of being rated by the user



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Aspect-based active learning for user preference elicitation in recommender systems Active Learning Methods

## Aspect-based Active Learning method

Exploiting the rich information that can be extracted from reviews: **item aspects** mentioned and the **opinion or sentiment** associated to them.

- Help user to find items that share characteristics with previously interacted items
- Item aspects (vs other content or collaborative information) should alleviate the cold-start problem





Aspect-based active learning for user preference elicitation in recommender systems Active Learning Methods

## Aspect-based Active Learning method

Exploiting the rich information that can be extracted from reviews: **item aspects** mentioned and the **opinion or sentiment** associated to them.

- Hybrid recommendation approach (Frolov & Oseledets, RecSys 2019): aspect-based item-item similarity matrix plus collaborative information.
- Similarity between item  $i_n$  and  $i_m$  is computed as the cosine similarity over the item profile  $i_n = \{w_{na}\}_{a=1}^{K}$  built on the K aspect opinions, where  $w_{na}$  is the weight assigned to aspect a for item  $i_n$ .

$$\sin(i_n, i_m) = \frac{\sum w_{na} w_{ma}}{\sqrt{\sum w_{na}^2 w_{ma}^2}}$$

item-item (personalized and single heuristic)





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## Dataset

- Product Dataset: Movies & TV Amazon product reviews dataset (McAuley, WWW (2016))
- Aspect method: vocabulary (voc) (Hernández-Rubio et al. UMUAI (2019))

	Ratings	Users	Items	Annotations	Aspects
Initial	1,697,533	123,960	50,052	369,175	23
Items with aspects	1,683,190	123,960	48,074	369,175	23
Users with >= 20 ratings	819,148	14,010	47,506	367,750	23

Table 1: dataset and aspects statistics



\* for this work we have sample to 1500 users for computational reasons



## Evaluation

### Methodology:

Training set 2%	Candidate set (68%)	Test set (30%)
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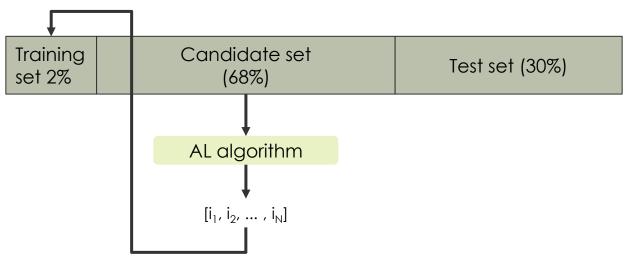


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## Evaluation

### Methodology:





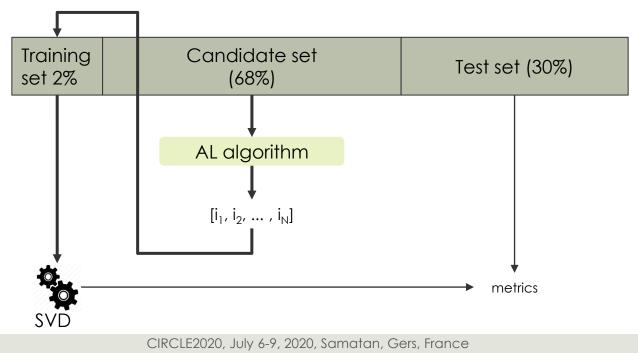
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## Evaluation

### Methodology:

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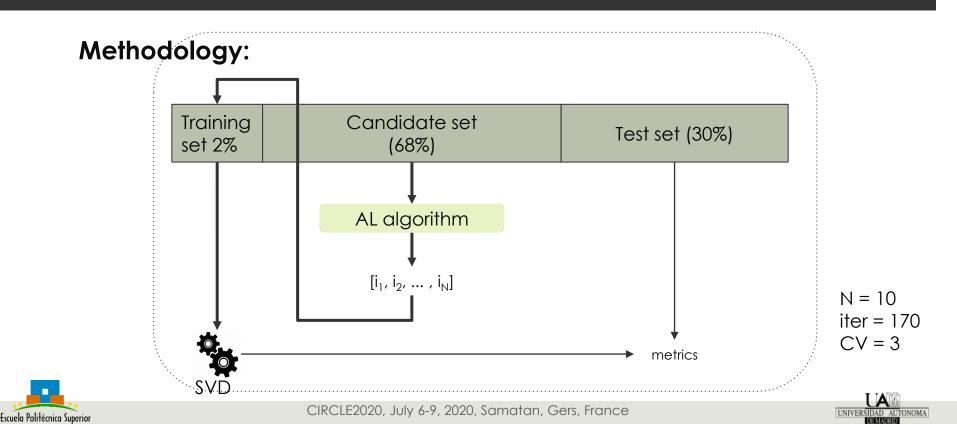
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## Evaluation



## Evaluation

- Metrics:
  - Rating: MAE, RMSE
  - Ranking: P@1, P@5, P@10

- Baselines:
  - random
  - variance
  - popularity
  - entropy
  - log-pop-entropy

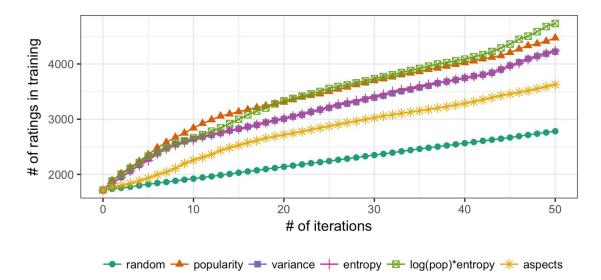




## Results

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Aspect-based method is not able to find all known items for the user





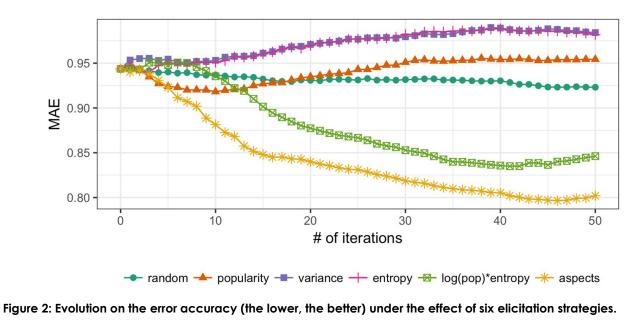


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## Results

• Aspect-based method gets the highest improvement in error.



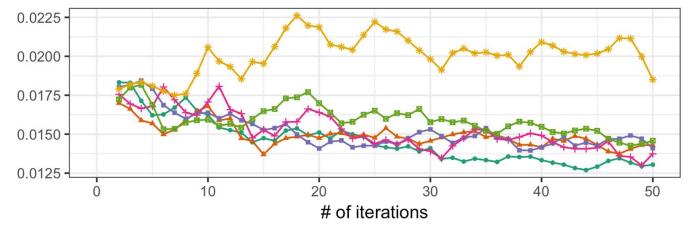


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## Results

 Aspect-based method is the best performing method throughout most of the elicitation process.



--- random --- popularity --- variance --- entropy --- log(pop)\*entropy -\*- aspects



Figure 3: Ranking accuracy measured as P@5 (the higher, the better) under the effect of six elicitation strategies, smoothed values taking the average of the last 3 points.

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# Conclusions

- Novel active learning approach based on opinions about item aspects.
- Tested on a real world dataset
- Outperforms AL strategies on rating prediction error and ranking precision metrics.



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# Future Work

- More exhaustive experiments:
  - more sophisticated aspect extraction methods
  - several recommender systems
  - datasets from several domains
- Analyze the behaviour of our method on different cold-start settings
- Online evaluation with real users to confirm offline results
- Integrate into a conversational agent or chatbot







# Questions? Thank you!





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