RECOMENDACIÓN DE VIDEOJUEGOS BASADO EN ANÁLISIS SEMÁNTICO Y MINERÍA DE OPINIÓN DANIEL YELAMOS TUTOR: ALEJANDRO BELLOGIN

PONENTE: PABLO CASTELLS



STEAM[™]

GAME RECOMENDATION SYSTEMS BASED ON SEMANTIC ANALYSIS AND OPINION MINING

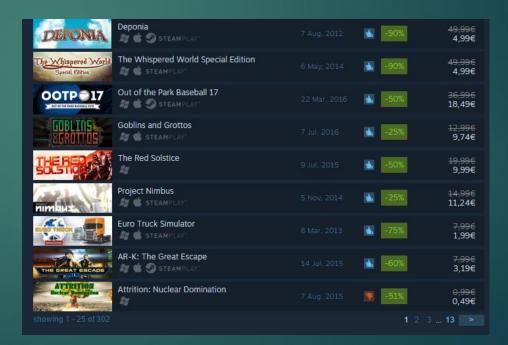
A short Story: Joe's dilemma

► Joe wants a game

He wants a game on sale (with an active discount)

Joe has a problem

- ▶ 13 pages of 25 games on sale
- 13x25=<u>325</u> games to choose from





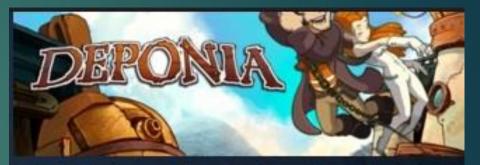
A short Story: Joe's dilemma

▶ Joe is a paranoiac

Joe does not trust professional reviews

Joe likes to check out reviews on Steam so as to see the general opinion of a game.

- Joe has a big problem
 - ▶ Joe cannot read 4,500 reviews



In Deponia, the world has degenerated into a vast garbage dump, in which the crotchety Rufus ekes out his sorry existence.

User reviews:

ECENT: Mostly Positive (139 reviews) VERALL: Very Positive (4,536 reviews)

Release Date: 7 Aug, 2012

Popular user-defined tags for this product

Tags you've applied to this product:

+ Add your own tags



A short Story: Joe's dilemma

Joe would like to ask all of steam's community to recommend him a game.

But Joe is smart and he knows that there would be a bias and a huge difference of opinion.

► Joe needs STEAMIND

Project's purpose:

To create a recommender system based solely on the input of Steam's gaming community that can be able to refer a user, once given a definition, no matter how short of long, of what s/he is looking for, to a game or a group of games.

I: Introduction - Personal Motivation

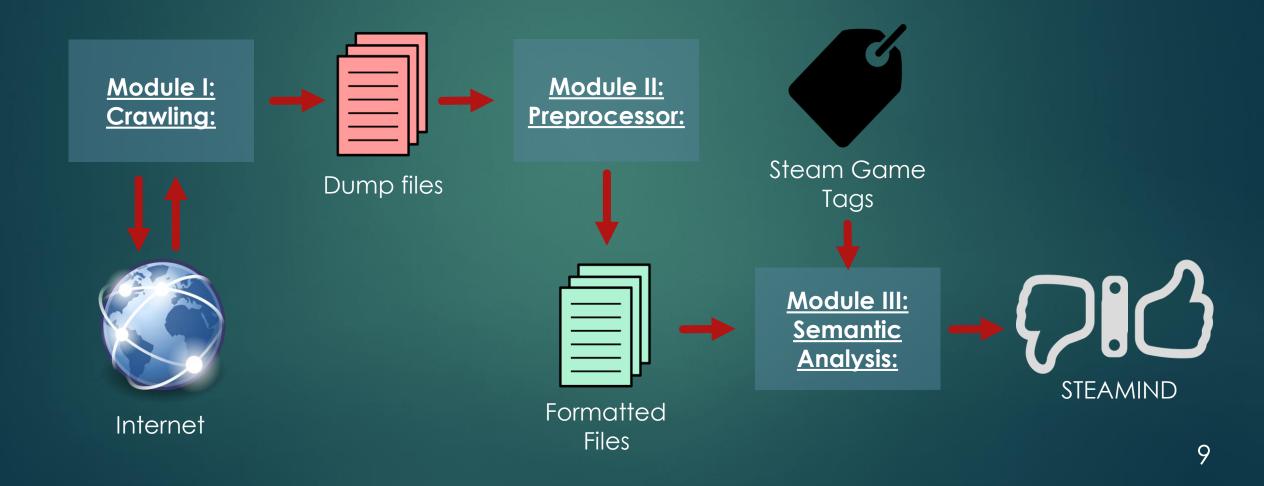
- I am a "hardcore gamer"
- I spend a lot of time "browsing" videogames
- A lot of things to consider
 - Price
 - Hours per euro spent
 - Genre
 - Originality
 - Setting
- Do not trust company input.
- Users are more reliable.



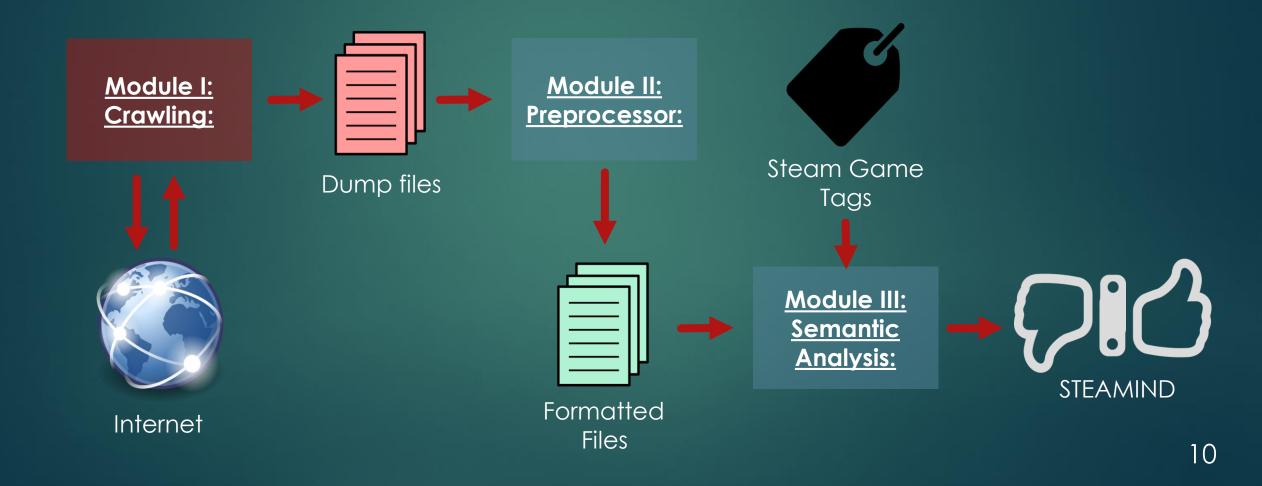
I: Introduction - Professional and technological approach.

- Semantic analysis.
 - Unsolved problems.
 - > Yet multiple approaches:
 - Grammatical
 - Statistical
- ▶ Big data.
 - ▶ Well known to be a very popular topic amongst IT research nowadays.

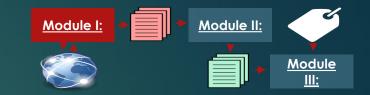
III: Design and Development (D&D): Introduction:



III: Design and Development (D&D): Introduction:



III: D&D - Crawler Steam: Landing page



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OSTEAM™



Rblox

Megadimension Neptunia VII

45,99€ 27,59€

VRbloX

-20% 9,99€ 7,99€

RWBY

RWBY: Grimm Eclipse

22.99€

Sign in to see personalized recommendations and to customize your Steam home page.

Don't have a Steam account yet? Join now for free and get access to over

III: D&D - Crawler: Steam: Fetching page

	Fop Sellers ∞∞sx ⊚			
enter search term or	tag	Search		Relevance 👻
INSIDE 注	INSIDE			19,99€
cs/Go	Counter-Strike: Global Offensive			13,99€
CAD BY DAYL GHT	Dead by Daylight			19,99€
TOTALWAR* WARHAMMER	Total War: WARHAMMER			59,99€
ATTA APEX	Arma 3 Apex		-20%	29,99€ 23,99€
	Grand Theft Auto V			59,99€
INEPTUNE !!!	Megadimension Neptunia VII		-40%	45,99€ 27,59€



mostSoldGamesAppid appids : ArrayList<String> constructor() getAppids() : ArrayList<String>

III: D&D - Crawler: Steam: Game Reviews Page



reviewURLMiner

reviewURL : ArrayList<String>

USER_AGENT : String reviewCount : Integer

mine(appid)

INSIDE	Store Page
All Discussions Screenshots Artwork Broadcasts Videos News Guides R	Reviews
SHOW MOST HELPFUL (ALL TIME) T (?) ALL T LANGUAGE ENGLISH	About Reviews
42 of 70 people (60%) found this review helpful 13 people found this review funny	0 of 3 people (0%) found this review helpful 1 person found this review funny
Recommended 5.1 hrs on record	Recommended 1.4 hrs on record
Posted: 7 July	Posted: 7 July
Product received for free	finally
Standing on the Shoulders of Giants	
Full disclosure: review copy provided by the developer/publisher!	
When I think "indie games" a few come to mind: Super Meat Boy, Braid, World of Goo, and Limbo. Limbo came out way, WAY back in 2010; back when nighttime television audiences were torn between Team Coco and Team Jayjay, iPads roamed wild and free, and vuvuzelas were declared auditory torture devices. Other stuff happened too, but I've	Dr.Ew 73 products in account
been very successful in repressing any memories of Glee and I don't want those memories rushing back now.	0 of 3 people (0%) found this review helpful 3 people found this review funny

III: D&D - Crawler: Steam: Game Review Page





Review URL : String game : String posted : String updated : String helpful : Integer funny : Integer reviewed : Integer approval : Double hoursplayed : Double hoursweek : Double recommended : Boolean data : String

Constructor()



III: D&D - Crawler Requirement Analysis

- Functional Requirements:
 - Steam Integration
 - ► Infinite Scroll
 - Game list collection
 - ► URL builder
 - Game review crawler
 - Game review data extractor
 - Lost URL detection
 - ▶ .txt dump file



III: D&D - Crawler Package structure.

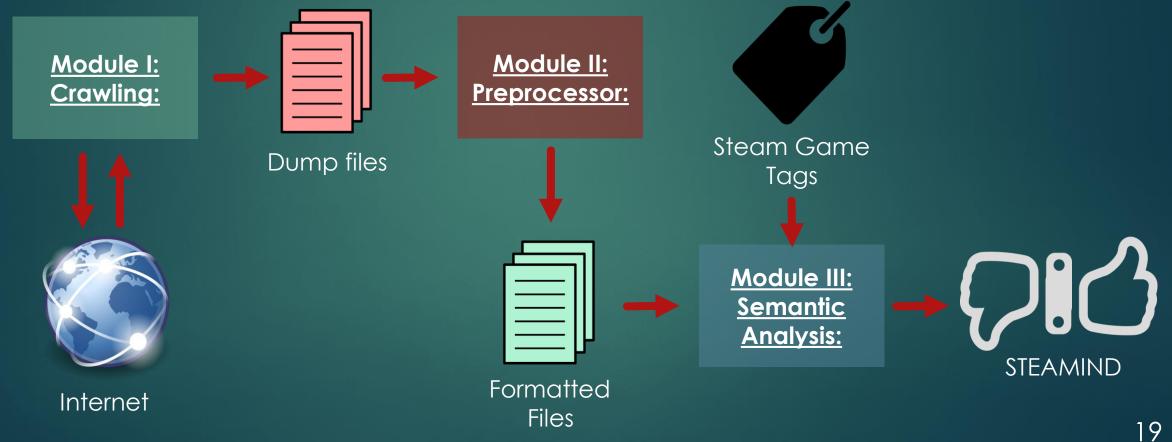
Review					-	mostSoldGamesAppid			
URL : String						appids : ArrayList <string></string>			
game : String							h		
posted : String							tructor()		
updated : String						getAppids() : ArrayList <string></string>			
nelpful : Integer							Calls		
ünny:Integer									
reviewed : Integer									
approval : Double							reviewURLMiner		
noursplayed : Double				Co	on	tains			
hoursweek : Double							USER_AGENT : String		
recommended : Boolean							reviewCount : Integer		
data : String							reviewURL : ArrayList <string></string>		
aata . othing							mine(appid)		
Constructor()							Thins (apple)		

III: D&D - Crawler Final prototype.



- ► HTTP petition based crawler.
- The HTTP petition going out when the infinite scrolling was activated was studied and broke down into its parameters.
- It returned a data structure with the URL of the review in place.
 - This solved the infinite scrolling issue and gave access to the URLs of every review.
- Later it was used to send and extract the data in plain text.
- When it was placed in an object, it was dumped into a txt file.

III: Design and Development (D&D): Introduction:



III: D&D - Preprocessor Requirement Analysis

- Functional Requirements:
 - Data low level parsing
 - Review integrity
 - Review Formatting



III: D&D - Preprocessor Design: Problems

27 of 35 people (77%) found this review helpful 45 people found this review funny



★BrownShuggah★ 36 products in account 13 reviews



Module II: Module II: Module II:

320 of 428 people (75%) found this review helpful 412 people found this review funny Kawai Ritsu Recommended 144 products in account 372.4 hrs on record 10 reviews Posted: 22 May Before I played Dark Souls: <u>\ \(• 5</u>) レトう ノ) L/ After I played Dark Souls: 11) / | (్ర్ౖ) ∧ (ఎ._,/ - ヽ ̄ [人'彡)

III: D&D - Preprocessor Design: "Review" examples



- ► The Witcher 3:
 - "I hope one day I get amnesia so I can play again to full effect."
 - "537 hours and still continue playing. That's your answer for how good it is"
 - "The more you play other games, the more you love Witcher 3"
- Dark souls 3
 - ▶ "Hmm... Mmm..."
 - ► This is not a joke:
 - ▶ It has a 83% helpful percentage (409 people gave their opinion)
 - ▶ 317 people found this funny.
 - http://steamcommunity.com/id/Reinski/recommended/374320/

III: D&D - Preprocessor Preprocessing rules:



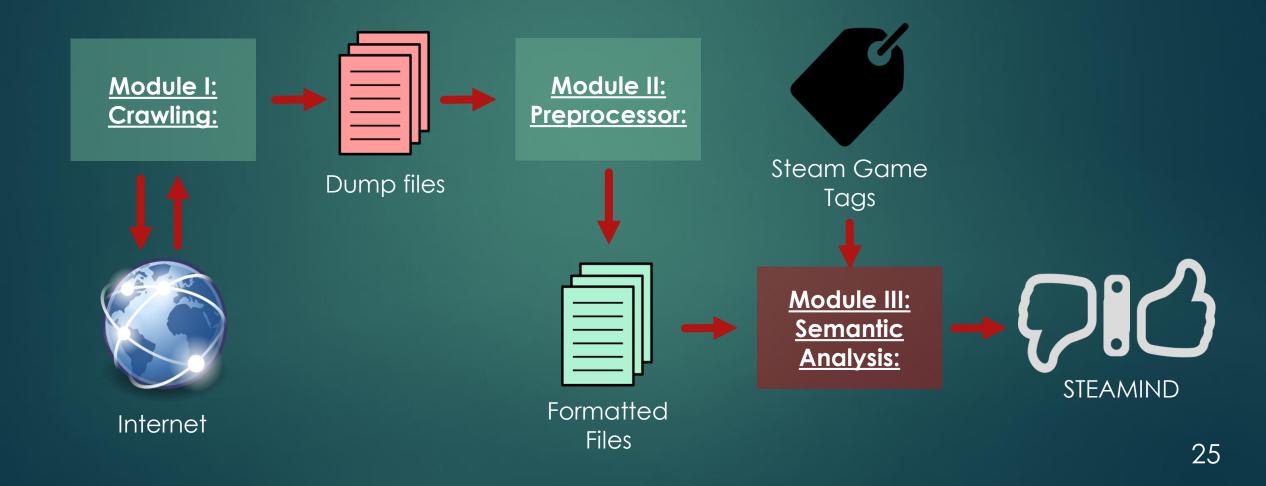
- Rule I: "Every character that was not a letter, a hyphen, or an underscore, is to be taken away from the sentence"
- Rule 2: "Every review that is no longer than a given length is to be removed from the partition.
 - ▶ This can be modified and its impact measured in the model phase.
- Rule 3: "If there are no more than 5 different words in a review it is to be discarded"
- Rule 4: "If there are no spaces in a review, it is to be discarded."

III: D&D - Preprocessor Final Prototype

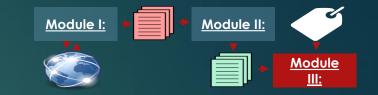
- Applies the preprocessing rules.
- Splits the reviews per games.
- Dumps them in separate files depending on the needs of the third module
 - Each technology has an specified input format.



III: Design and Development (D&D): Introduction:



III: D&D – Semantic Analysis Requirement Analysis



- Functional Requirements:
 - Stop words
 - Unattended learning
 - Evaluation

III: D&D – Semantic Analysis Final Prototype: Mallet

- What is Mallet?
- Statistical language processing and document classification.
- ► Topic extraction.
- ▶ LSA, Bag of Words.
- Corpus: Soccer news:
 - ▶ It would know that "Real Madrid, Barcelona... etc"
 - ▶ It won't know that it is talking about soccer.



Module II:

Module

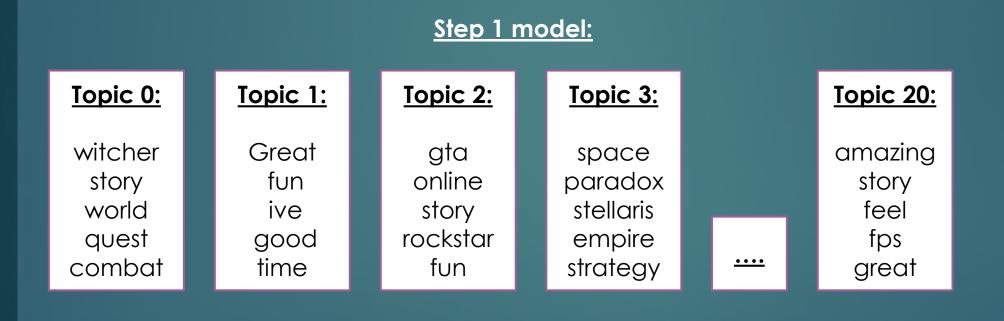
Module I:

III: D&D - Semantic Analysis Design: Mallet



- What does it do?
- ▶ 3 steps. 3 inputs.
- Step 1. Topic modeling.
 - Input: Parsed output from Module II with reviews organized by games.
 - Output: Density function for each topic given a certain number of words.
- This step answers this question:
 - Given a certain text. What is the chance that it is talking about each topic created by the model?

III: D&D - Semantic Analysis Design: Mallet



Z

Module III:

Module II:

Module I:

III: D&D – Semantic Analysis Design: Mallet



<u>Given this text: "I want a game that is fast, action based, no</u> <u>thinking, shoot shoot shoot."</u> <u>What topic would it belong to?</u>

<u>Step 1 model:</u>

Given that text, it would belong to topic 4.

III: D&D – Semantic Analysis Design: Mallet

- Step 2: Topics to games.
- Brief explanation of the tag system:
 - Users can vote for a tag created by themselves or other users to be assigned to a game. This voting system is more used than the review system.
- ▶ Input: Tags from every single game collected.
- Output: A map that relates topics to the games, related by tags.
- Note, if a topic within the first model is not mapped to any game, it is discarded.
- ► This step answers this question:
 - Given a series of tags belonging to a game. ¿Which of the topics is more likely to talk about my game?

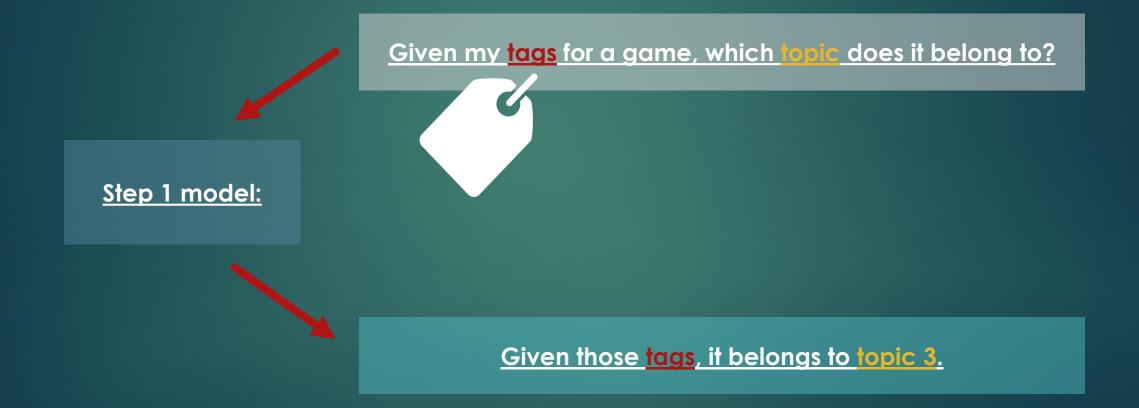
Module II:

Module

Module I:

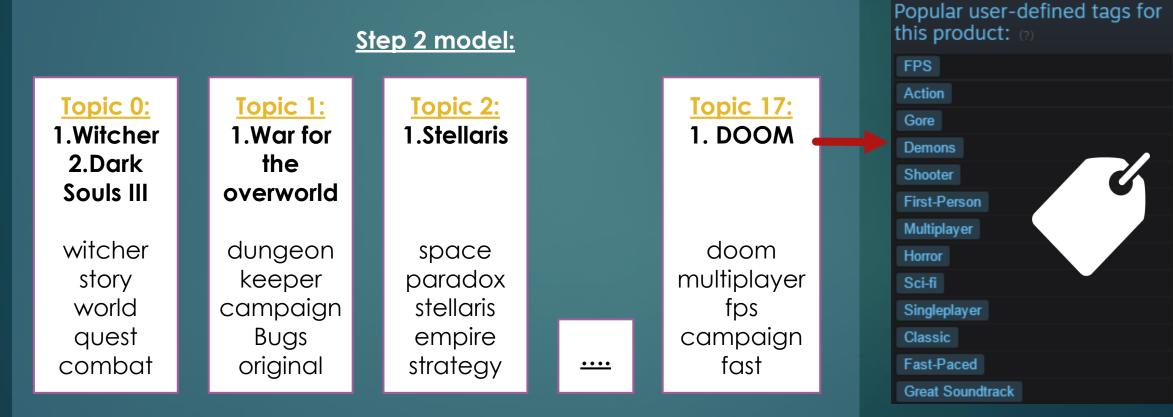
III: D&D – Semantic Analysis Design: Mallet





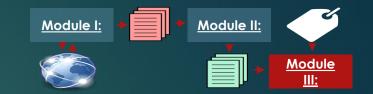
III: D&D - Module III – SA Design: Mallet





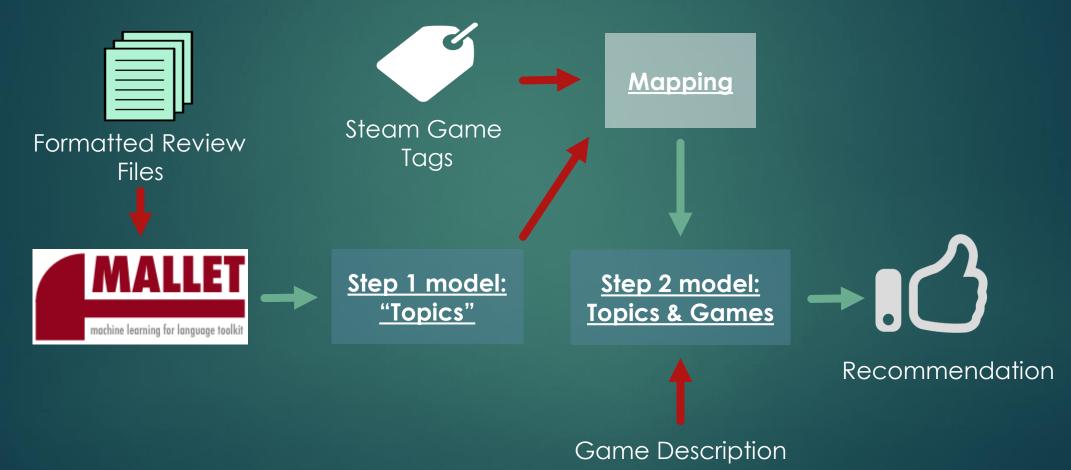
III: D&D - Module III - SA Design: Mallet

- Step 3: Testing and recommending.
- A user input is matched to the most probable topic.
- ▶ That topic will be mapped to at least a game.
- ► The recommendation is done.

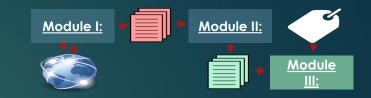


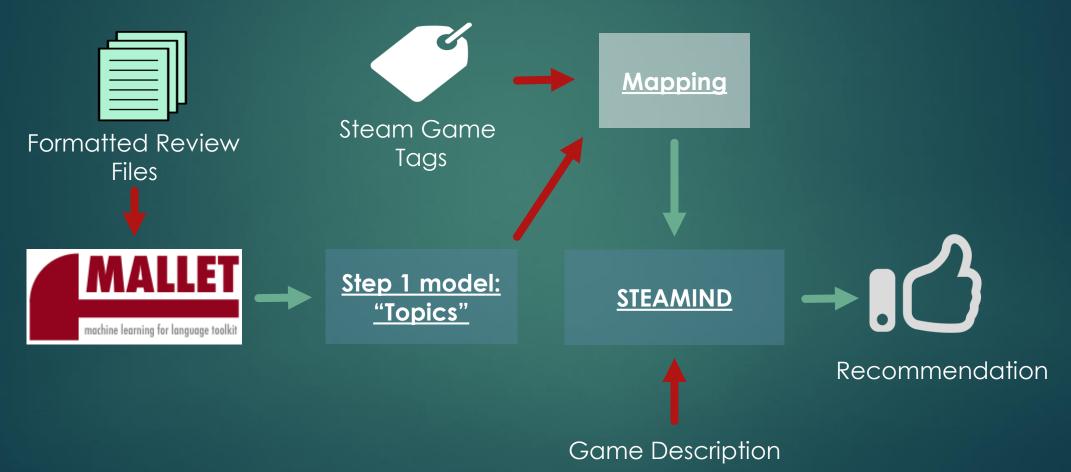
III: D&D - Module III – SA Final Prototype: Mallet



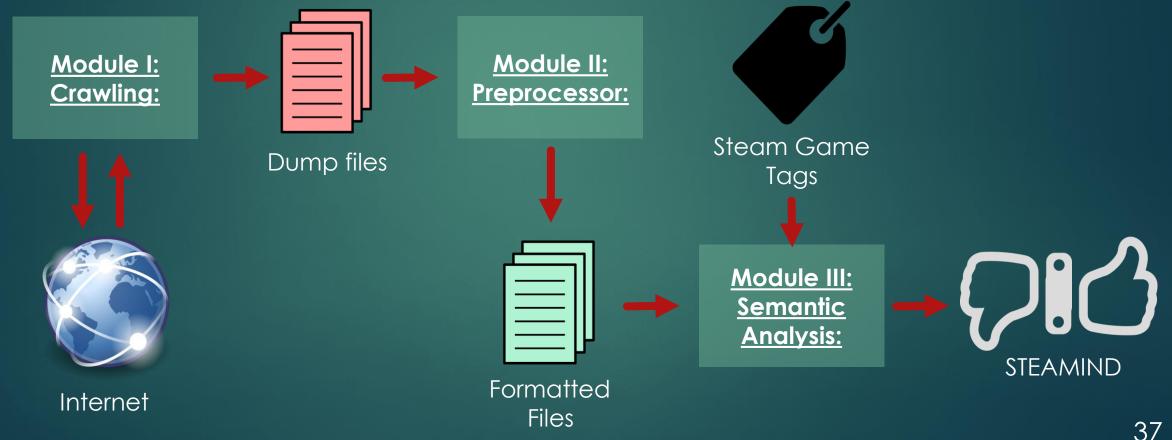


III: D&D - Module III – SA Final Prototype: Mallet





III: Design and Development (D&D): Introduction:



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Let's get back to Joe





"You want to play" Topic 4: WITCHER IIII **DARK SOULS III**

Let's get back to Joe



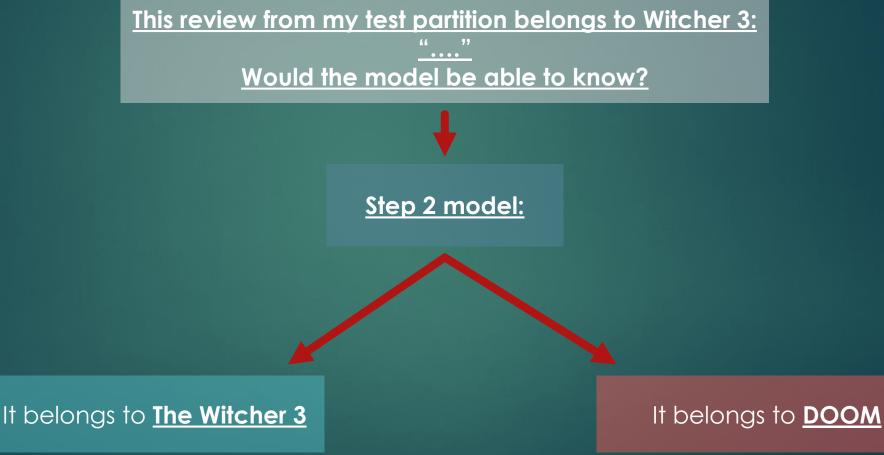
STEAMIND

"I want a competitive shooter fast paced, realistic, that has complex class system that is balanced and requires a lot of playing to get used to" "You want to play" Topic 20: <u>Counter Strike</u> <u>Insurgency</u>

IV: Testing and Results. Introduction

- ▶ How can this be tested.
- User based testing.
 - ► Long time.
 - ► Lots of users.
 - Hard to evaluate.
- Automatic partitioning testing.
 - Divide the corpus in two partitions. Test, Train.
 - See if the model recommends the game the test partition was originally talking about.
- Second partition (out of 3) results shown.

IV: Testing and Results. Testing



IV: Testing and Results. Introduction

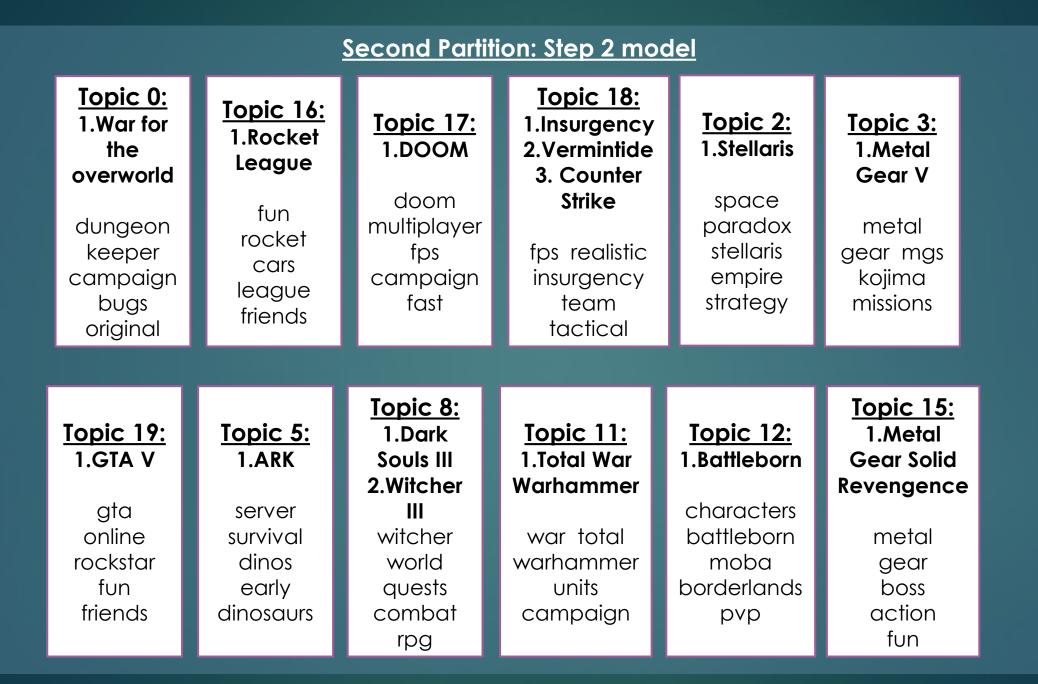
- From the crawler, 18 games were mined for about 90,000 reviews.
- Not every game had the same amount of reviews.
- ► For review integrity purpose, 3 games were discarded.
- Their reviews confused the model more than contribute to it.

IV: Testing and Results. Population

- From the crawler, 18 games were mined for about 90,000 reviews.
- Not every game had the same amount of reviews.
- ► For review integrity purpose, 3 games were discarded.
- Their reviews confused the model more than contribute to it.
- ► Final population:
 - ► 15 games
 - ▶ 80,000 reviews

IV: Testing and Results. Game list





IV: Testing and Results. Second partition: Successful maps

Table 4.4: Successfully Mapped Games: Partition II		13/15	
Game Title	Hit rate	Group assigned	
War_for_the_Overworld	97%	War_for_the_Overworld	
Battleborn	83%	Battleborn	
The_Witcher_3	73%	DARK_SOULS_III, The_Witcher_3	
ARK_Survival_Evolved	75%	ARK_Survival_Evolved	
Rocket_League	73%	Rocket_League	
Insurgency	85%	Insurgency, Counter_Strike	
GTA_V	80%	GTA_V	
Stellaris	81%	Stellaris	
DOOM	85%	DOOM	
Total_War_WARHAMMER	81%	Total_War_WARHAMMER	
METAL_GEAR_RISING_REVENGEANCE	77%	METAL_GEAR_RISING_REVENGEANCE	
Counter_Strike	29%	Insurgency, Counter_Strike	
METAL_GEAR_SOLID_V	78%	METAL_GEAR_SOLID_V	

IV: Testing and Results. Second partition: !Successful maps

Table 4.5: Unsuccessfully Mapped G	2/15	
Game Title	Hit rate	Group assigned
DARK_SOULS_III	33%	War_for_the_Overworld
Warhammer_Vermintide	24%	War_for_the_Overworld

IV: Testing and Results. Comparison

Table 4.8: Successfully Mapped Games: Overall						
Game Title	Hit rate Partition I	Hit rate Partition II	Hit Rate Partition III			
War_for_the_Overworld	91%	97%	91%			
Battleborn	88%	83%	85%			
The_Witcher_3	75%	73%	65%			
ARK_Survival_Evolved	73%	75%	77%			
Rocket_League	77%	73%	73%			
Insurgency	87%	85%	84%			
GTA_V	82%	80%	85%			
Stellaris	80%	81%	86%			
DOOM	85%	85%	87%			
Total_War_WARHAMMER	84%	81%	85%			
METAL_GEAR_RISING REVENGEANCE	85%	77%	81%			
Counter_Strike	29%	29%				
METAL_GEAR_SOLID_V	t - coloristic constant	78%	91%			
OVERALL	72%	76%	75%			

V: Future work and conclusions. Future Improvements

- Create more precise recommendation systems.
 - Using individual models that classify better a certain group of games.
- Upgrade filesystem.
 - Database needed.

V: Future work and conclusions. Knowledge acquired

- Certain games are easier to map that others.
 - Average age of the gamer
 - Community
 - Competitive spirit & Difficulty

LSA/bag of words VS contextual analysis

V: Future work and conclusions. How can this be used?

- Improve Steam's current recommendation system.
- Predict if comments from a certain source are relevant without needing user active input.
- This system could be expanded to anything that holds as much information.
 - Amazon
 - Restaurants
 - Movies
 - All have a very small amount of comments (500-1000)
 - > Youtube videos.

VI: ¿Questions?

VI: Aux: Word2Vec

- Why didn't it work?
- It was far too new
- ► The Paravec Approach was not mint enough.
- https://github.com/deeplearning4j/deeplearning4j/issues/1657
- https://github.com/deeplearning4j/deeplearning4j/issues/1623

VI: Aux: Word2Vec



DYelamos commented on 7 Jun • edited

+ 🙂 🥒 🗙

Yes, my issue happened as one of my 4000 reviews was(and i am quoting):

which was only 1 word so once the neural network was supplied with this, it gave me the error that you pointed out, which was that my paragraph had no known words. After i removed special characters and accepted only alphanumerics, question marks, and other more "normal" characters it worked out fine.

HTTP:GET pettition

String url = "http://steamcommunity.com/app/" + appid + "/homecontent/?" + "userreviewsoffset=" + count + "<mark>&p=</mark>" + counter + "&itemspage=2" + counter + "&screenshotspage=" + counter + "&videospage=" + counter + "<mark>&artpage=</mark>" + counter + "&allguidepage=" + counter + "&webguidepage=" + counter + "&integratedguidepage=" + counter + "&discussionspage=" + counter + "&l=english"+ "&appHubSubSection=10" + "&browsefilter=toprated" + "&filterLanguage=default&searchText" + "=&forceanon=1";